



Contour Energy Servicing



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Thank you for placing your confidence in our Transport Chairs. They have been engineered from quality materials and hand-made with care to fulfil the requirements of the healthcare industry. Your chair will give years of trouble-free service if used and cared for in accordance with our directions.

As an Australian manufacturer with the longest warranty, we're committed to delivering the best value in the healthcare industry. If you have a maintenance issue with any of our products, we can help to get you back up and running again very quickly.

All of our parts are usually in stock ready for a 24 hour dispatch. Identify any [Contour Energy Transport Chair](#) parts that you may need for an emergency repair or future maintenance, and contact us today for a fast, fairly priced response.

To facilitate quick and accurate identification, please supply the **SERIAL NUMBER** found on the **MODSEL** manufacturers label of the product.

Regular service checks of castors and other frame components can usually prevent these problems. After each (12) twelve months of use, the chair must be checked in accordance with our recommended Service Checklist.

[An approved MODSEL Service Checklist](#) can be downloaded online from [this link](#)

TO ENSURE WARRANTY, PERIODIC MAINTENANCE RECORDS MUST BE RETAINED.

Disposal

- Contact Modsel or your institution expert for advice on disposal of this device.
- DO NOT repurpose this device. Modsel as the legal manufacturer of this medical device can advise if it can be reconditioned.

The chair drive system won't start

- Ensure the battery is fully charged.
- Ensure the chair is not plugged into main power.
- Ensure the drive handles are not obstructed.
- Check that the red emergency stop button is not locked in.
- Check if the control panel light is green - if orange or flashing there may be a system fault. Refer to the **in-depth fault finding** below.

No lights will come on at the control panel

- Check that all cabling is connected properly and there are no loose joints. Refer to the **in-depth fault finding** below.

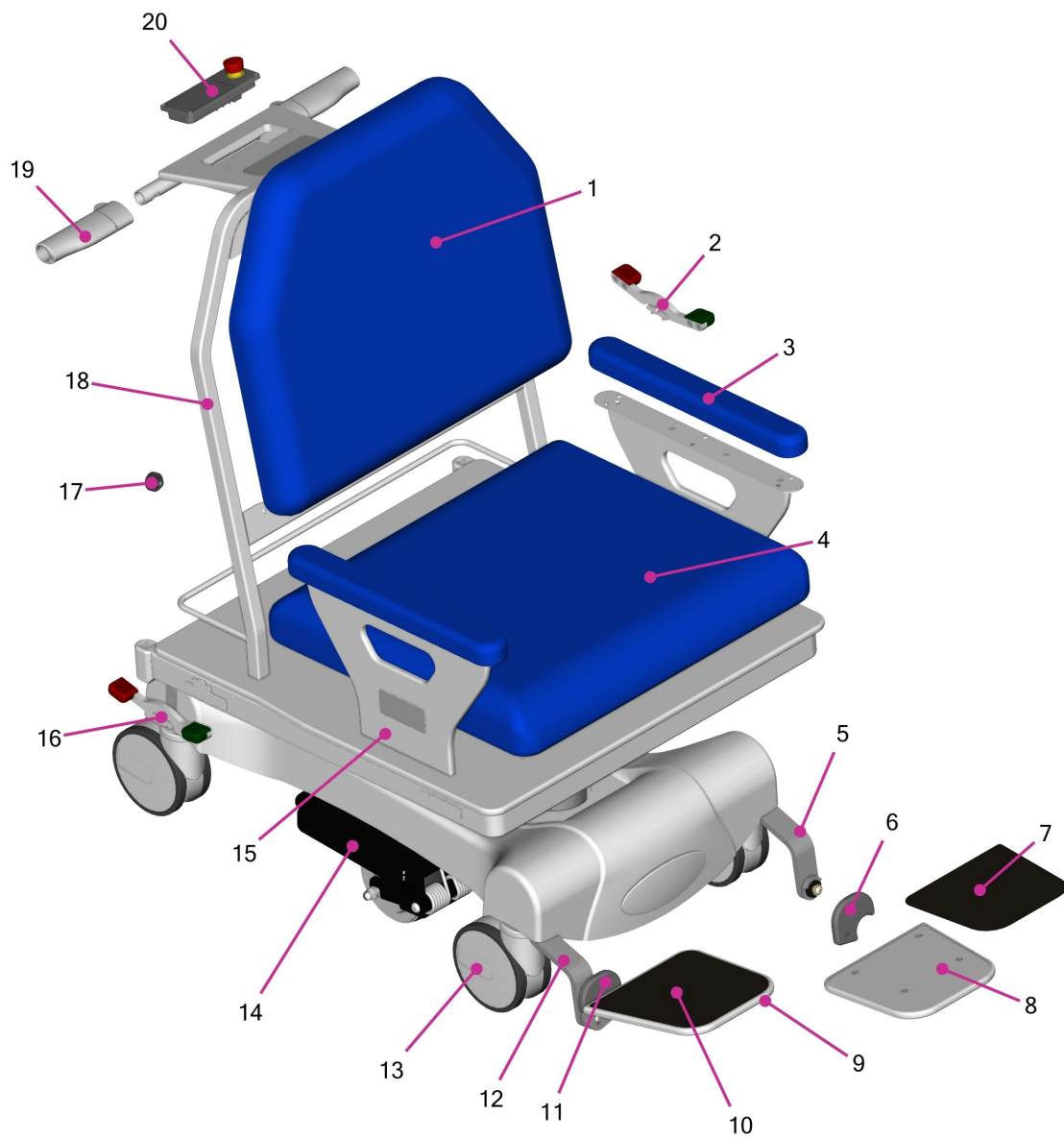
In-depth fault finding

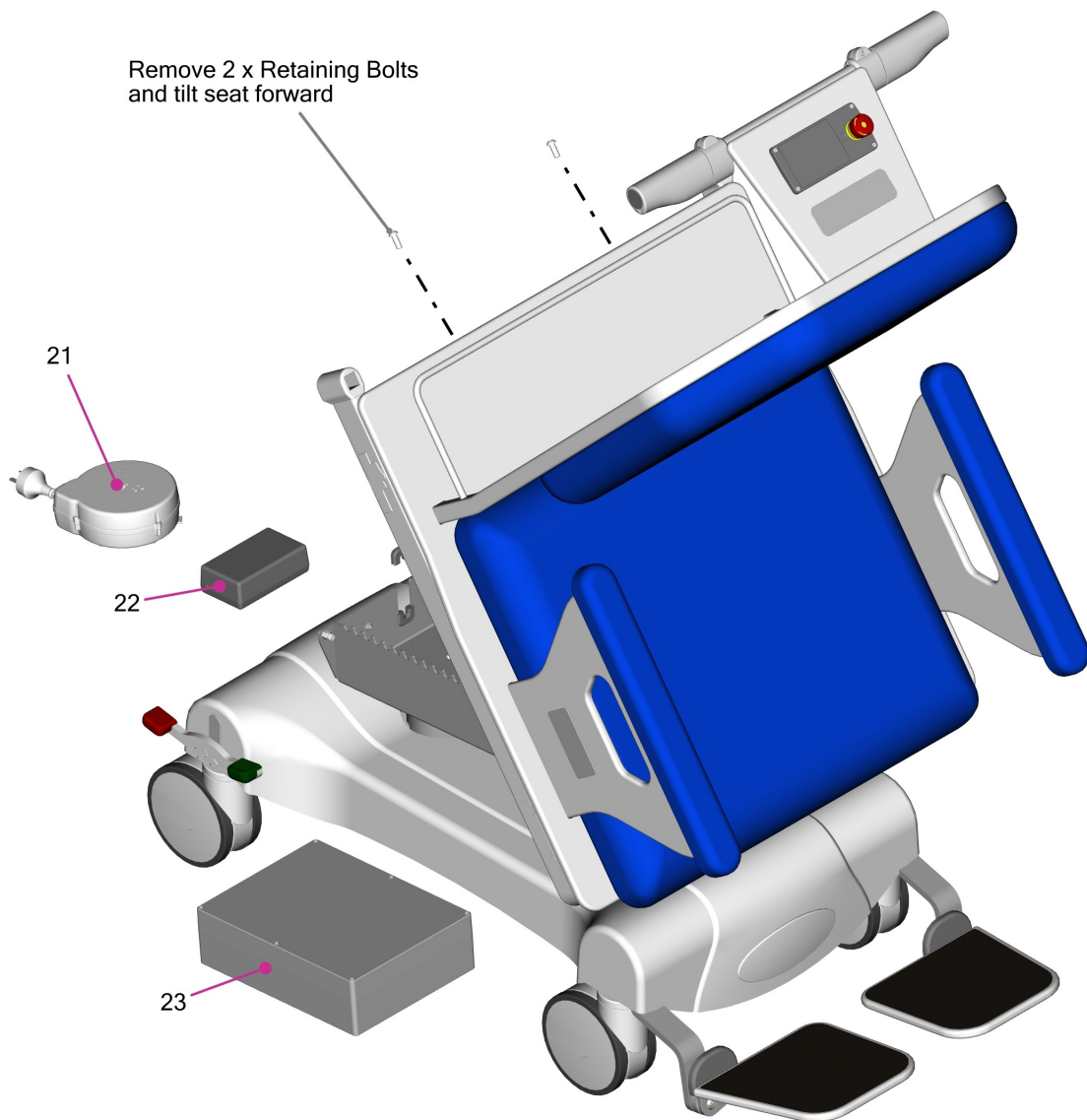
If all basic physical checks have been completed, further troubleshooting and service assistance can be found via the following links;

[Esense Troubleshooting Guide](#)

[Esense PowerTalk 2 Installation](#)

Spare Part Identification





Spare Part Identification Table

Item	Code	Description
1	MTC-SA-2264	Backrest Cushion
2	MPT-SA-2480-LH	Steer/Brake Pedal-LH
3	MTC-SA-2268	Padded Armrest
4	MTC-SA-2271	Seat Cushion
5	MTC-WS2373-RH	Foot Plate Support-RH
6	MTC-PI3019-RH	Heel Guard-RH
7	MTC-L2111-RH	Foot Plate Grip Tape-RH
8	MTC-K2399-RH	Footboard-RH
9	MTC-K2399-LH	Footboard-LH
10	MTC-L2111-LH	Foot Plate Grip Tape-LH
11	MTC-PI3019-LH	Heel Guard-LH
12	MTC-WS2373-LH	Foot Plate Support-LH
13	BIC-3318	Castor-Brake
14	BIC-1786	Power Drive Wheel
15	MTC-K2071	Armrest Board
16	MPT-SA-2480-RH	Steer/Brake Pedal-RH
17	BIC-1484	Lock Knob
18	MTC-WS1529	Backrest Frame
19	BIC-1785	Sensor Handle
20	BIC-1783	Control Panel
21	BIC-1790	Cable Retractor
22	BIC-1557	Charger
23	BIC-1784	Battery

Notes
